

Item 2: Sport & Recreation Customer Satisfaction - NPS

SESSION TYPE: Briefing

PURPOSE/DESIRED OUTCOME:

The purpose of this briefing is to provide the Community & Services Committee with an update on customer satisfaction survey results for services provided by the QLDC Sport & Recreation department.

DATE/START TIME:

Tuesday, 24 September 2024 at 11.30am

TIME BREAKDOWN:

Presentation: 10 minutes

Questions: 20 minutes

Prepared by:



Name: Simon Battrick

Title: Sport & Recreation Manager

13 September 2024

Reviewed and Authorised by:



Name: Kenneth Bailey

Title: Community Services General Manager

13 September 2024

A	S&R Customer Satisfaction – NPS presentation - to be presented on the day
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