# Monthly Highlight Report

Key Performance Indicators – Traffic light status report

Health & Safety Summary

**Key Priorities Update** 

**Financial Management Report** 



#### **Core Infrastructure and Services**

**Key Performance Indicators** 

WATER CONSUMPTION Average consumption of water per person per day		
TARGET		RESULT
<495L		493.30L
WATER SUPPLY COMPLAINTS # of complaints per 1,000 connections		
TARGET <4 per annum MONTHLY YTD RESULT RESULT		
Odour	0	0.03
Clarity	0	0.50
Taste	0	0.03
Pressure/ flow	0.32	0.94
Continuity of supply	0.45	1.72
TARGET <2 per annum		
QLDC response to issues	0	0
WATER SUPPLY FAULTS		

Median response time to attend site (urgent and non-urgent)

TARGETS	RESULT
<60 mins	21 mins
<1,440 mins	881 mins

# WATER SUPPLY FAULTSMedian response time to<br/>resolve problem (urgent and<br/>non-urgent)TARGETSRESULT<br/>268.5 mins<br/>3,069 mins

STORMWATER COMPLAINTS # of complaints per 1,000 connections

TARGET <5 per annum	
MONTHLY RESULT	YTD RESULT
0.90	3.76

**STORMWATER FLOODING** Median response time to attend site

TARGET	RESULT
<180 mins	n/a

#### STORMWATER FLOODING

# flooding events that occur in a territorial authority district

ARGET	RESULT
<7	0

# STORMWATER FLOODING

# of habitable floors affected for each event (per 1,000 properties connected to the TA stormwater system)



OVERFLOWS Median response time to attend site

TARGET RESULT <60 mins 38 mins

WASTEWATER OVERFLOWS Median response time to resolve problem

TARGETRESULT<240 mins</td>171.5 mins

#### WASTEWATER COMPLAINTS # of complaints per 1

ConnectionsTARGET <5 per annum<br/>MONTHLY<br/>RESULTMONTHLY<br/>RESULTYTD<br/>RESULTOdour0.100.39Faults0.331.14Blockages0.160.78

TARGET <<u>2 per annum</u>

QLDC		
response	0	0
to issues		

REQUESTS FOR SERVICE (RFS) % customer RFS resolved on time

#### **TARGET** >95%

	RESULT
3 Waters	<b>85.30</b> %
Solid Waste	<b>99.20</b> %
Roading	92.40%

#### LANDFILL Total waste diverted from TARGET RESULT >625t 979t WASTE DIVERTED FROM LANDFILL Total waste placed at kerbside diverted from landfill TARGET RESULT >28% 24% WASTE TO LANDFILL Total waste to landfill

WASTE DIVERTED FROM

TARGET	RESULT
<4,083t	4,621t

#### WASTE TO LANDFILL

% of MRF recycling contaminated

TARGET	RESULT
<20%	14.48%

CAPEX% OF CAPITAL WORKS COMPLETED ANNUALLY, INCLUDING RENEWALS (against the Annual Budget adopted by Council for Three Waters, Waste Management and Roading).

TAR

GET	RESU
110%	<b>92</b> %

Results in RED
Target missed by >5%

DIA measures

#### **Exceptions**

The following KPIs were not achieved and are shown on the previous page in red or amber.

#### Water supply complaints - Continuity of supply

Unfortunately, the results have been negatively impacted by a number of requests associated with notified planned shutdowns where customers missed the notifications from the contractor. The team continues to focus on ensuring good communications are provided in support of planned outages, e.g. leaflet drop in letter boxes to affected customers, social media campaigns.

#### **Stormwater complaints**

Most complaints were about blockages of mud tanks that were full of debris washed into them during the higher than typical rainfall experienced over the past three months. The contractor is reviewing its preventative maintenance programme to try and reduce the number of enquiries for reactive maintenance going forward.

#### Percentage of RFS Three Waters Resolved On Time

Our contractor continues to experience challenges with resourcing levels that is impacting their ability to achieve the target response timeframes, especially now that request numbers are increasing with the uplift in demand brought by the warmer weather. The contract team continues to work together to try and lift performance around response times, as well as maintaining a continued focus on closing jobs out promptly to ensure data is accurate and reflects actual performance.

#### Percentage of RFS Resolved On Time - Roading

Contractor performance was at 97%, however, the internal QLDC response timeframes were at 81% for November. Response timeframes were impacted by a reduction in the allocated hours of the seconded consultant resource who has been assisting the team in recent times. Performance is expected to lift over the coming months as the availability of internal staff increases with personnel increasing hours following parental leave and recruitment for additional resource to commence shortly.

#### Total waste placed at kerbside diverted from landfill

24% of kerbside waste was diverted from landfill. Data is still being gathered to establish a baseline in this area. The next step change to increase kerbside diversion will be when an organic waste solution is implemented. This is currently planned for 2026/27. The Ministry for the Environment have signalled a requirement for 30% kerbside diversion to be achieved by 2026.

#### Waste to landfill

Waste to landfill has missed target for the month at 4,621 tonnes. Summer volumes are already impacting results. Over the Christmas period, there tends to be a rise in population with more people visiting the District. This has a flow on effect with more volumes of waste being produced, and therefore more volumes going to landfill.

Community Services	Environment	Corporate Services
ACTIVE PARTICIPANTS # of sport & recreation participation visits per 1,000 residents (based on	<b>RESOURCE</b> <b>CONSENT TIME</b> % processed within the statutory timeframe	<b>CUSTOMER CALLS</b> % answered within 20 seconds
TARGETRESULT>2,7903,361.66	TARGETRESULT100%95.28%	TARGETRESULT>85%90%
LIBRARY CIRCULATION # of items issued per month	Pogulaton/	COMPLAINTS RESOLVED % complaints resolved within 10 working days
TARGET         RESULT           >48,134         47,939	Regulatory Functions & Services	TARGET         RESULT           >95%         100%
PARKS RFS % RFS resolved within specified timeframe	BUILDING CONSENT TIMES % processed within the	LGOIMA REQUESTS % responded to within 20 days
TARGETRESULT>95%95%	statutory timeframe TARGET RESULT	TARGETRESULT100%95%
FREEDOM CAMPING RFS % RFS resolved within 20 days	100% 92.94%	COUNCILLOR ENQUIRIES % responded to within 5 working days
TARGETRESULT<95%		TARGET         RESULT           100%         78%
		INTEREST RATES Weighted average interest rate per month
		TARGET         RESULT           <6%         4.79%
Results in <b>RED</b> Target missed by >5%	Results in <b>AMBER</b> Target missed by <5%	Results in <b>GREEN</b> Target achieved

# **Exceptions**

The following KPIs were not achieved and are shown to the left in red or amber.

#### Library

This month target falls short by 0.4% (-195 items). However, this is an increase of +3.5% (+1616 items) compared to November 2023. Comparisons of physical item checkouts show growth at Glenorchy, Hāwea, Kingston and Makarora library branches. Focused Community engagement projects and available parking access have contributed to improved use of the rural libraries.

#### **Resource Consents**

The achieved amount is within the 5% tolerance level. This is the 18th consecutive month that resource consents have been processed within the 90th percentile (95.33% for November). 97 applications were formally received this month with 107 decisions issued.

#### **Building Consents**

92.94% of consents were processed within the 20-day statutory timeframe in November 2024. The reason the target was not achieved was due to an unusual influx of consents over the spring period coinciding with a number of staff and contractors being on annual leave. This is expected to be back over 95% in the coming months. Year to date the Building Consents Authority has issued 97% of consents within statutory timeframes.

#### **LGOIMA Requests**

22 requests were due a decision. One request was one day late due to extended consultation with stakeholders. Eight requests were released in full, eight subject to partial withholding and four witheld in full. Reasons included: grounds of privacy, information does not exist, substantial research or collation, disclosing a trade secret, confidentiality, information will soon be publicly available. One was refused on the grounds of the Local Government (Rating) Act s28A(6)(b) as a bulk request for rating database data. The average time to complete was 15.2 days.

#### **Councillor Enquiries**

32 Elected Member enquiries were raised for November, double the previous year with 18 received in November 2023. Most related to Property and Infrastructure enquiries (15) around roadworks, parking strategy and road closures in Kinloch and Crown Range for slip repairs. Community Services requests (11) related to mowing, request for installation of amenities in various locations and request for maintenance costs associated with toilet facilities. The seven overdue enquiries related to a delay with obtaining all information to provide a full response. In each instance, the delay has been communicated.

#### The following KPIs were achieved and are shown to the left in green.

#### **Active Partipants**

A strong result for November achieving +20% to target of visits per 1,000 of population. This is the first time target has been achieved since March 2024. All areas of Sport & Recreation including external venues showed equal or higher visits compared to last year, with the exception of Wanaka Recreation Centre which had unusually high visits.

#### **Customer Calls**

The November result exceeded expectations and continues the trend of being the highest performance in comparison to the last three years at the same time of year. Target has been achieved for the fourth consecutive month.

КРІ	DATA DISCLAIMER
CORE INFRASTRUCTURE AND SERVICES	
Average consumption of water per person per day	Calculation is inclusive of visitor numbers to the district. Visitor numbers are extracted from the Ministry of Business, Innovation and Employment funded Accommodation Data Programme, which is not available in time of the reporting period, so the previous year's numbers are used. The resident population is derived from our Demand Projection which can be found <u>here</u> on our website. The medium scenario is used and the percentage of projected growth over 5 years is added to calculate this year's number of 52,734.
Percentage of Material Recovery Facility (MRF) recycling contaminated	Does not include contamination of public litter bins.
Percentage of total household waste placed at kerbside diverted from landfill	Contaminated recycling and organic waste, which is subtracted from diverted household waste, is estimated.
Total waste diverted from landfill	Calculations of totals only include waste taken to QLDC landfills.
Total waste sent to landfill	Calculations of totals only include waste taken to QLDC landfills.
Total library borrowing (including books, e-books, e-audio and magazines)	The e-materials are shared between Queenstown Lakes District and Central Otago District. The result includes total checkouts of electronic items from all members across both districts.
Total number of Sport & Recreation participation visits per 1000 residents	<ul> <li>a) Some figures are estimated where a precise count is not possible.</li> <li>b) A mixture of automated and manually collected data is used. For example, pool/gym entries recorded by the gates vs. casual (free) court play or pool spectators recorded by the reception team and gym programme attendance recorded by instructors.</li> <li>c) The resident population is derived from our Demand Projection which can be found <u>here</u> on our website. The medium scenario is used and the percentage of projected growth over 5 years is added to calculate this year's number of 52,734.</li> </ul>
Percentage of Freedom Camping RFS resolved witin 20 working days	Freedom Camping RFS are categorised between enforcement requests and signage / bylaw enquiries. The KPI result is calculated using 20 working days for all RFS, however requests for enforcement are mostly resolved within five working days.
REGULATORY FUNCTIONS & SERVICES	
Percentage of building consents processed within statutory timeframes	Quality Assurance of data for Ministry of Environment reporting can result in updated figures.
Percentage of resource consents processed within statutory timeframes	Quality Assurance of data for Ministry of Environment reporting can result in updated figures.
Health & Safety	
TRIFR (Total Recordable Injury Rate)	The Total Recordable Injury Frequency Rate (TRIFR) KPI target was incorrectly published as <8 in the Long Term Plan 2024-2034 adopted by Council on 19 September 2024. The KPI target for TRIFR is <9. The KPI target is therefore shown as intended in these reports, with the published error clearly acknowledged.

#### **Health & Safety Summary**

<b>PREVENTION</b> Positive Safety Actions		NOTIFIABLE EVENTS Notifiable to Worksafe	
		EVENT TYPE	RESUL
<b>TYPE</b> Take 5's	RESULT 2,245	Incident Type	0
Inspections/Audits	84	EVENT DETAILS	
Safety & Wellbeing	124	N/A	
First Aid Training	32		
H&S Meetings	74		
WORK EVENTS Injury Frequency Rates		As defined under section 25 o Healthy & Safety at Work Act 2	
<b>TYPE TARGET</b> TRIFR* <9	RESULT	QLDC WORKPLACE IN Across All Groups	CIDENTS
LTIFR** <7	9.25	ТҮРЕ	RESULT
*Total Recordable Injury Freque	ency Rate	Employees	4
(see disclaimer page 5) **Lost Time Injury Frequency F	late	Contractors	51
		Volunteers	0
DEPT. SAFETY BEHAVIC Self-assessments from m safety activities		Public	3
ТҮРЕ	RESULT		
A - Safety Improved	0		
B - Safety Constant	12		
C - Accident or Incident	0		
Target Achieved	yes		

### **QLDC Health and Safety Objectives** for 2024/2025

#### COMPLIANCE

RESULT

4

0

3

0

No breaches of the Health and Safety at Work Act 2015

Total Recordable Injury Frequency Rate 9 or below

90% of all incidents reported are closed within allocated timeframe.

#### PREVENTION

Representatives and department constituents to undertake an office/ facility inspection at least every three months.

Each department to conduct an annual review of their hazards to ensure that they are identified, recorded, appropriately risk assessed and have control measures in place.

A minimum of 18.000 Take 5's to be undertaken throughout the year across the organisation.

#### **IMPROVEMENT**

90% of Health & Safety Committee actions completed on time

H&S Improvement focus for 2025: Contractor incident reporting to be transitioned to My Safety

#### **BEHAVIOUR**

Behavioural self assessment - twice the amount of A scores to be reported over the year than C scores.

A C-score is a significant accident or incident with insufficient action taken to remedy.

#### WELLBEING

At least 80% department participation across QLDC wellbeing activities that take place in the Upper Clutha and Queenstown area.

Each team participate in two team activities per year that are not part of the wellbeing calendar.

# **Monthly Commentary**

#### **QLDC Workplace Incidents**

No Lost Time Injuries were recorded in November which has seen our total recordable incident frequency rates (TRIFR) and the lost time injury frequency rate (LTIFR) decrease. We are still slightly above the target.

Inspections and audits both of contractors and our own facilities are providing good feedback to maintain or improve safety. Take 5 pre-task risk assessment are at good levels as expected. This shows that our employees are proactive in their approach to risks in the workplace.

Health&Safety training has included Fire Extinguisher Training, Code Yellow/Red Refresher Training, The Drug Detection Agency Training, Health and Safety Induction Training.

Employee incidents include one first aid and three pain and discomfort. Contractor incidents include one Serious Occurrence (sub-contractor working at heights not clipped in). A member of the public caused a Serious Occurrence by burning weeping willows which turned into an uncontrolled burn which encroached onto a neighbouring property and QLDC land (Project Tohu site).

With zero A scores, twelve B scores and no C scores the Department Safety Behaviours target was achieved.

#### **Key Priorities Updates**

### Tracking of flow of projects in/out of reporting



**New inclusion** Include an overview of the project as an introduction.



**Continued reporting** Follow commentary guidelines.



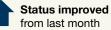
Reporting ended

Triggered by practical completion (capital projects), includes close out notes, referring to webpage where applicable.

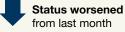
# **RAG Status**

GREEN	AMBER	RED
The project is <b>being delivered in alignment with the</b> <b>Business Case</b> and within all set tolerances.	The project is <b>marginally out of tolerance</b> but there are control(s) in place to manage the project back within tolerance.	The project is <b>significantly out of tolerance</b> .
All project metrics* are green.	There is at least 1 amber project metric.	There is at least 1 red project metric <b>OR</b> There are more amber than green criteria.

\*6 individual project criteria metrics and tolerances scored against schedule, costs (3), scope and quality/benefits.



**Status maintained** from last month



ІТЕМ		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
INFRASTRUCTU	RE – 1	NATER SUPPLY   WASTEWATER   STORMWATER   TRANSPORT   WASTE MIN	IMISATION AND MANAGEMENT	
Arterial Stage One (TR) <u>Town Centre</u> <u>Arterial Road</u> <u>Project Update</u> (qldc.govt.nz)		<ul> <li>Background: The project will deliver a significant upgrade to the underground services along the Arterial route, including new water, wastewater and stormwater lines for a section of Frankton Road and parts of adjoining streets, undergrounded power and wider footpaths with new street trees along Melbourne and Henry Street, intersections controlled by traffic lights, and retaining walls (some with art work designed by Mana Whenua artists) that share the stories of the Whakatipu region.</li> <li>Progress: Asphalt has been laid on the footpath of Henry Street, and the road has been prepared for the first layer of asphalt which will be laid in December. Progress is being made on the installation of a balustrade along the ramp from the new Henry Street link which will provide essential safety for users.</li> <li>The Melbourne Street/Sydney Street intersection traffic signals have been commissioned, the Sydney Street asphalting has been completed and preparation for the first layer of asphalting on Gorge Road is underway.</li> <li>With sealing season now well underway and the majority of the underground works completed, asphalting across the Arterial Route will continue.</li> <li>The project remains Amber as it continues to face time and cost pressures due to the scale and complexity of the Arterials project.</li> </ul>	<ul> <li>January 2025 - Opening of Arterial main alignment. (Henry Street)</li> <li>March 2025 - Construction completion of Arterial Walls.</li> </ul>	Amber
Kingston Three Waters Scheme <u>Major Projects</u>		<ul> <li>Wastewater - Detailed design is nearing completion. Council review of final design package has been completed, with formal approval workshops early December. Odour (air discharge) consent application drafted. Awaiting conclusion of Kingston Village Ltd review and acceptance of affects prior to lodgement with Otago Regional Council.</li> <li>Water - Installation of the bulk supply main through Kent Street completed, reinstatement of road progressing. Electricity cabling and telecommunication infrastructure completed. Construction of the water treatment plant foundations and below ground services is underway.</li> <li>Stormwater (Oxford Street Services) - The Construction contract has been signed and executed. Initial Risk Assessment Workshop and Construction Methodology review undertaken. Site investigations have commenced.</li> <li>Projectwide - November newsletter issued to major project subscribers. Updates issued to Kingston Community Association (KCA). Monthly Project Control Group meetings held with Developer.</li> <li>The overall RAG status remains Amber due to the Wastewater Treatment Plant land easement application to be resolved in advance of the acquisition driving programme. Discussions with LINZ and iwi are progressing.</li> </ul>	<ul> <li>Wastewater - January 2025: Formal approval of Detailed Design gateway; Lodge air discharge consent. February 2025: Procurement process to commence. June 2025: Completion of easement and acquisition process expected; construction contract awarded.</li> <li>Water - December 2024: Pour water treatment plant concrete foundations; Kent Street works and trench reinstatement complete. January 2025: Pour water treatment plant floor slab; SH6 bulk supply main installation.</li> <li>Stormwater (Oxford Street Services) - December 2024: Construction pre-commencement activities. January 2025: Site establishment; physical works start onsite with commencement of the stormwater outlet gallery at the lakefront.</li> <li>Projectwide - December 2024: Kingston Community Association (KCA) meeting to discuss methodology/ programme for Oxford Street Services.</li> </ul>	Amber

ITEM	COMMENTARY	NEXT KEY MILESTONES RAG S		
Project Shotover Stage Three	<ul> <li>Background: The delivery of the Stage Three Upgrade to the Shotover Waste Water Treatment Plant that will double the capacity of the plant, and continue to provide service through to a forecasted date of 2048. The project will provide a duplicate treatment stream to that currently in operation, and enhanced emergency flow and stormwater management through the repurposing of one of the existing oxidation ponds.</li> <li>Progress: Construction is nearly complete on the new main concrete structures. Pond One has been dredged of sludge and is being drained to allow earthworks to commence. Mechanical and electrical installation has commenced. All consents required for the work are in place.</li> </ul>	<ul> <li>April 2025 - Main construction activities are scheduled to be completed.</li> <li>May-November 2025 - Commissioning of the new systems will occur.</li> <li>December 2025 - Upgrade to be operational.</li> </ul>	Green	•
Robins Road Conveyance	<ul> <li>Background: The project will provide additional wastewater capacity to the currently constrained Gorge Road and Arthurs Point catchments. The existing sewer main is undersized and runs through private properties. A new gravity sewer main is to be installed along Robins Road from the Horn Creek Bridge to a new connection point within the Recreation Ground.</li> <li>Progress: The detailed design is progressing well with a confirmed methodology. An enabling works package is being identified to expedite the construction programme. A contractor has been engaged in an Early Contractor Involvement capacity and is providing constructability advice through the detailed design phase and completing a parallel pricing exercise to expedite procurement. Additional onsite investigations have been completed and stakeholder engagement is ongoing while the design is finalised and priced.</li> <li>The project is Amber due to delays to construction commencement because of a dependence on arterials being open. Any changes to this date will have an impact on completion. The project budget is pending confirmation through reforecast prior to construction contract being awarded. Construction costs have increased due to technical challenges with construction in this location.</li> </ul>	<ul> <li>December 2024 - Detailed Design due for completion and lodgement of required consent.</li> <li>February 2025 - Budget finalisation. (currently working through pricing options with the Contractor)</li> <li>Second Quarter of 2025 - Construction due to commence.</li> </ul>	Amber	•

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATU	S
CBD to Frankton Conveyance	<ul> <li>Background: The existing gravity sewer main along Frankton track is nearing capacity and carries a risk of untreated wastewater overflowing to the receiving natural environment (including Lake Whakatipu) in heavy rainfall events or natural disaster. Additional wastewater conveyance capacity between Queenstown CBD and Frankton Beach Pump Station is required to maintain levels of service and support projected demand growth in the area. A new pressure sewer main to run adjacent to the existing pipeline has been identified as the preferred solution. Improvements to the track will be made as part of the wastewater pipeline installation (e.g., strategic widening, stormwater management, pause-points etc.) The project is expected to take 12 to 18 months to construction and physical works to start in 2025.</li> <li>Progress: The detailed design phase is currently experiencing delays due to onsite investigations and sampling. The draft detailed cost estimate is below budget. Following award of the construction contract there will be a clearer understanding of the costs involved. All consents are now in place.</li> <li>The project is Amber due to a two month delay in the design phase caused by waste water modelling outputs, onsite investigations and sampling. The draft detailed cost four weeks longer than scheduled. Additional scope has been added to the project to address odour and operational issues at the older Frankton Beach Pump Station A.</li> </ul>	<ul> <li>Mid January 2025 - Approval of detailed design.</li> <li>Early 2025 - Procurement for construction starts.</li> <li>May-June 2025 - Construction starts.</li> </ul>	Amber	•
Upper Clutha Conveyance Scheme	<ul> <li>Background: This project is intended to provide a long term solution to Hāwea wastewater management needs and increase capacity and resilience in the Wānaka network. The Hāwea upgrade scope includes decommissioning the Hāwea Waste Water Treatment Plant (WWTP), construction of a new wastewater pump station on Domain Road, and a new pipeline from Hāwea to Albert Town. The Wānaka scope includes upgrade of the Riverbank Road wastewater pump station and construction of a new pipeline to the Project Pure WWTP.</li> <li>Progress: The project is currently on schedule with detailed design to be approved by early December 2024. Most consents are in place for the project with final consent processing expected to be complete late 2024 / early 2025.</li> <li>The status has changed from Red to Amber as the project is now on schedule to meet the revised milestones in the Infrastructure Acceleration Funding Agreement with Kāinga Ora. (Click here for more info on the fund.) An updated Delivery Plan was agreed and executed in late November 2024. The Hāwea population figures used for the design have now been confirmed and the detailed design has now progressed.</li> </ul>	<ul> <li>Early December 2024 - Approval of detailed design.</li> <li>9 December 2024 - Procurement for construction starts.</li> <li>Late 2024/Early 2025 - Final consent processing to be completed.</li> <li>May/June 2025 - Award construction contract.</li> <li>June 2025 - Construction to start.</li> <li>Mid June 2027 - Due for completion (based on an estimated two year construction programme).</li> </ul>	Amber	

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Compliance Response - UV Treatment	<ul> <li>Background: The UV Compliance project was initiated in response to the October 2023 Cryptosporidium outbreak in Queenstown. The project will improve the quality of key water supplies through a range of treatment measures including installation of UV water treatment plants at 6 locations, bore head upgrades, installation of compliance monitoring equipment and other related pipeworks.</li> <li>Progress: <ul> <li>Fernhill UV Plant (temporary container) – Completed December 2023</li> <li>Western Intake UV Plant (Container) – Completed December 2023</li> <li>Beacon Point UV Plant (within existing building) – Completed February 2024</li> <li>Wānaka Airport (UV Container, bore upgrades and compliance monitoring) - Completed November 2024</li> </ul> </li> <li>Luggate - will be upgraded by installing a containerised water treatment plant. The scope also includes construction of new bores and pipework, and pipework connecting to a relocated tank farm adjacent to the state highway.</li> <li>Glenorchy - continues to progress with commissioning of the containerised UV system scheduled for 6 December 2024.</li> <li>Two Mile - Progress has been delayed by one day, due to an unrelated network issue. Preparation works for the buildings foundations are underway. Targeted completion is 8 April 2025.</li> <li>Corbridge - The Corbridge design is being revisited to reconsider its configuration considering demand, long-term requirements, and compliance requirements. Recommendation to be made in December 2024.</li> <li>This project is Amber because it is not able to meet the original Rapid Deployment plan timeframes. However, the scope has increased and the project is on track to meet Taumata Arowai compliance timeframes. Corbridge solution needs to be agreed. Currently assessing options. Outcome may not meet December 2025 deadline.</li> </ul>	<ul> <li>6 December 2024 - Glenorchy due for completion. (UV Container, bore upgrades and compliance monitoring)</li> <li>8 April 2025 - Two Mile due for completion. (New UV Treatment Plant and Building)</li> <li>January 2025 - Luggate to market.</li> <li>December 2025 - Luggate due for completion.</li> </ul>	Amber

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
COMMUNITY SEF	RVICI	ES – PARKS AND RESERVES, SPORT, RECREATION, COMMUNITY FACILITIE	S AND VENUES, LIBRARIES		
Wānaka Lakefront Development Stage Five <u>Major Projects</u>		<ul> <li>15 November 2024 – Practical completion achieved.</li> </ul>	<ul> <li>6 December 2024 – Minor works to be completed and project closed.</li> </ul>	Green	-
Project Tohu - Coronet Revegetation programme Project Tohu is the new project name gifted by Ōraka-Aparima Rūnaka.		<ul> <li>November 2024 - A fire (burning wheeping willow as mentioned in the H&amp;S section) that spread from adjoining land in October 2024 into the Project Tohu site was controlled by Fire and Emergency NZ (FENZ). The fire has had no effect on the work programme to date.</li> </ul>	<ul> <li>December 2024 – Perimeter fencing installation to keep out pests such as goats and rabbits. Installation was planned for July 2024 but due to contractor availability the work will now be completed in December 2024. This has not affected the overall programme of work.</li> <li>6 February 2025 – Site blessing and opening.</li> <li>March 2025 – First planting at the Project Tohu site.</li> </ul>	Green	
Glenorchy Marina	O	Majority of physical works completed.	<ul> <li>Early December 2024 - Practical completion to be achieved and project closed.</li> </ul>	Green	
Ballantyne Road Site remediation works	0	<ul> <li>Reporting to commence from January 2025 due to limited information in this early stage.</li> </ul>			

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
CORPORATE SERVICES				
Annual Report 2023-24		<ul> <li>November 2024 - The Annual Report 2023-2024 audit was carried out and concluded.</li> </ul>	<ul> <li>5 December 2024 – Assurance, Finance and Risk Committee presentation. (Agenda, minutes, recording)</li> <li>12 December 2024 – Adoption by Council. (Agenda, minutes, recording)</li> <li>24 December 2024 – Annual Report and Annual Report Summary published on QLDC website.</li> </ul>	Green
Annual Plan 2025-26	0	Early timeline and financial planning commenced.	<ul> <li>17 December 2024 - Early view of Annual Plan 2025-2026 work to be presented to Council. (Agenda, minutes)</li> <li>26 June 2025 - Annual Plan 2025-2026 is to be adopted by Council at the Full Council meeting.</li> </ul>	Green
Wānaka Airport Future Review         Wānaka Airport Certification   Queenstown Lakes District Council         Wānaka Airport Future Review   Queenstown Lakes District Council	0	<ul> <li>Background: QLDC signaled in the Long Term Plan its intent to enable the development of a long-term plan for Wānaka airport, and an assurance that the Upper Clutha community will be part of shaping it, noting this is a district asset and engagement will be open to the wider community and stakeholders. This Wānaka airport future review is related to the mandatory operational review (see Property section page 16) but is being undertaken as a separate workstream.</li> <li>Progress: 12 November 2024 - Full Council and Wānaka Community Board workshop held (Agenda, minutes)</li> <li>An internal Project Control Group (PCG) has been established for the project.</li> </ul>	<ul> <li>December 2024 - Development of a Procurement Plan and Draft Request for proposals (RFP) for supplier(s) to undertake community engagement on the future of Wānaka Airport workstream.</li> <li>March 2025 - Appointment of supplier(s) to undertake community/stakeholder engagement.</li> <li>June 2025 - Councillor/Wānaka Upper Clutha Community Board Workshop on scenario development.</li> </ul>	Green

ІТЕМ	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
STRATEGIC GROWTH – SPAT	IAL PLAN		
Te Tapuae Southern Corridor Further updates on our website: Te Tapuae Southern Corridor - QLDC Also reported through: Planning & Strategy Committee   Queenstown Lakes District Council (gldc.govt.nz)	<ul> <li>11 November 2024 - Grow Well Whaiora Partnership Steering Group meeting was held to discuss implementation progress of the current Spatial Plan priority initiatives.</li> <li>28 November 2024 - Housing Minister Chris Bishop, Southland MP Joseph Mooney, Queenstown Lakes Mayor Glyn Lewers and Queenstown Lakes Community Housing Trust Chief Executive Julie Scott officially opened the first six homes in Arrowtown's Tewa Banks, the trust's biggest project to date. The land was gifted to the trust in 2022 by QLDC. The masterplan provides for 68 new homes, ranging in size from one to four-bedrooms.</li> </ul>	<ul> <li>4 February 2025 – Planning &amp; Strategy Committee meeting</li> <li>10 March 2025 - Grow Well Whaiora Partnership Steering Group meeting</li> <li>18 March 2025 – Planning &amp; Strategy Committee meeting</li> </ul>	Amber
	<ul> <li>Te Tapuae Southern Corridor structure plan:</li> <li>Te Tapuae Southern Corridor project team continues to meet regularly with a Project Control Group held on 26 November, fortnightly meetings with consultants, and a monthly meeting held on 4 November with partner organisations to discuss all workstreams (ecology, urban design, transport, landscape, natural hazards, 3 waters infrastructure, commercial, cultural)</li> <li>12 November 2024 - Site visits were undertaken with natural hazard consultants to determine geotechnical investigations required.</li> <li>18 November 2024 - Three Waters Infrastructure workshop was held to discuss long list options and fatal flaws. This was run by our consultants, and representatives from QLDC and Kai Tahu attended.</li> <li>The project is Amber as it is no longer able to meet the original project milestones due to delayed infrastructure programme and further natural hazard investigations required. The team is working on a refined programme to mitigate the effects of the delays.</li> </ul>	<ul> <li>2 December &amp; 16 December 2024 – Te Tapaue Southern Corridor partners meeting</li> <li>17 December 2024 – Project Control Group meeting</li> <li>January 2025 – Three Waters Moderation session to work through next steps to mitigate the effects caused by the delayed infrastucture programme and natural hazard investigations (date TBC)</li> </ul>	

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STAT	บร
Spatial Plan 2.0		<ul> <li>Development of the Spatial Plan Gen 2.0 spatial scenarios has paused until the Housing Business Capacity Assessment (HBA) is developed enough to provide interim results on plan enabled and infrastructure ready capacities.</li> <li>The HBA work is in progress awaiting infrastructure capacity information which is likely to be provided end December 2024.</li> <li>A review of the District's Challenges and Opportunities is underway to inform Spatial Plan Gen 2.0.</li> <li>A new work programme is in the process of being developed for 2025.</li> <li>This project is flagged Amber due to the delay caused by the HBA.</li> </ul>	<ul> <li>Next scheduled milestones are subject to HBA results being available.</li> <li>Mid December 2024 - A revised work programme is intended to be developed, assuming no further delays with the HBA project.</li> <li>End December 2024 - Infrastructure capacity information is likely to be provided.</li> <li>17 April 2025 - HBA to be adopted at Full Council Meeting.</li> </ul>	Amber	•
ECONOMIC FUTURES					
Events Policy		<ul> <li>27 November 2024 - Approval was granted internally to circulate the draft Policy to Elected Members.</li> <li>The draft Policy was sent to the Events Panel for comment prior to a Council workshop scheduled for 17 December 2024.</li> </ul>	<ul> <li>17 December 2024 - Council workshop for initial feedback from Elected Members.</li> <li>10 February 2025 - Consultation with the community commences.</li> </ul>	Green	•
PARKS & RESERVES					
Blue-Green Network Plan	O	<ul> <li>5 November 2024 - Presented draft Blue Green Network (BGN) Plan to Grow Well Whaiora Steering Group.</li> </ul>	Early 2025 - Workshop the BGN Plan with Full Council.	Green	
Mt Iron Reserve Management Plan		<ul> <li>29 November 2024 – Submissions closed on the draft Mount Iron Reserve Management Plan (RMP).</li> </ul>	<ul> <li>10-11 December 2024 - Hearing and deliberations on the draft RMP.</li> <li>March 2025 - Final RMP to be presented to the Wānaka Upper Clutha Community Board for their recommendation to adopt.</li> </ul>	Green	•
Ben Lomond and Queenstown Hill Reserve Management Plan		<ul> <li>12 November 2024 – Community and Services Committee recommended full Council approve the draft Reserve Management Plan (RMP) to go out for public consultation.</li> </ul>	<ul> <li>12 December 2024 – Approval for public consultation on the draft plan will be considered by full Council. Subject to approval being granted, the public submission period will open on 16 December 2024 and close on 17 March 2025.</li> </ul>	Green	•

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
COMMUNITY PARTNERS	HIPS				
Responsible Camping Programme		<ul> <li>Final QLDC legal submission made to the Court for relief regarding the decision on a review of the Freedom Camping Bylaw 2021. The High Court's final decision is that the Bylaw is quashed as of 20 September 2024. The process to develop a new freedom camping bylaw continues, and community consultation is planned for the first half of 2025.</li> <li>Submission made to the Government consultation on extending the freedom camping transitional period for new self-contained vehicle rules beyond 7 June 2025 for privately owned, self-contained vehicles. QLDC advised of a preference to not extend the transition period.</li> <li>Onboarding of summer ambassadors was completed in late November 2024 (four in Upper Clutha, four in Whakatipu). A summer responsible camping campaign has started via radio, social media, CamperMate and other online platforms. This is focused on the "Tiaki Promise", asking campers to act as a guardian, protecting and preserving our home.</li> </ul>	<ul> <li>December 2024 - Finalise procurement of specialist consultants to support development of a new freedom camping bylaw.</li> <li>December 2024 - Release new QLDC Responsible Camping map showing all QLDC Reserves where freedom camping is prohibited. Continue with enforcement options available to respond to breaches of the Freedom Camping Act and other relevant legislation until a new Freedom Camping Bylaw is adopted.</li> <li>December 2024-April 2025 - Continue to update freedom camping signage and to deliver the Responsible Camping education programme, encouraging responsible behaviour from those freedom camping in the Queenstown Lakes District.</li> </ul>	Green	
PROPERTY & INFRASTRU	υτο	RE			
Wānaka Airport Safety &         Renewals         Further details can be         found on our website:         Wānaka Airport         Certification           Queenstown Lakes         District Council	0	• <b>Background</b> : Wānaka Airport has passed a threshold of activity which requires it to achieve Qualifying Status under Part 139 of the Civil Aviation Rules. To achieve this works will be undertaken to provide an improved safety environment, including airstrip widening, tree removal and new fencing. Additionally, enhancements will be undertaken to the Three Waters infrastructure servicing the airport. Wānaka Airport Future Review will be undertaken as a separate project on page 13.	<ul> <li>March 2025 – Finalise the management structure for Wānaka Airport to deliver the Civil Aviation Rules requirements by 1 July 2027.</li> </ul>	Green	
Wānaka Airport Future Review   Queenstown Lakes District Council		<ul> <li>Progress: A meeting was held on site with the Private User Group and Commercial Users to outline the process for achieving Qualifying status.</li> <li>A workshop with QLDC Councillors and the Wānaka Upper</li> </ul>			
		Clutha Community Board was held to further explain the Qualifying status and outline the process for the strategic review. (Agenda, Minutes)			

# **Operating Expenditure and Revenue**

# **Financial Management Report**

% of the year completed 42%

DESCRIPTION	November 2024 Actual	November 2024 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
REVENUE									
Operating Revenue									
Income - Rates	12,382,669	12,450,794	(68,124)	62,705,068	62,754,769	(49,700)	150,410,325	42%	
Income - Grants & Subsidies	676,528	775,325	(98,798)	3,931,127	3,415,356	515,771	9,358,819	42%	*1
Income - NZTA External Cost Recoveries	465,414	497,000	(31,586)	2,438,728	2,485,000	(46,272)	5,964,000	41%	
Income - Consents	1,422,661	1,468,733	(46,071)	7,494,843	7,343,663	151,180	17,624,792	43%	*2
Income - External Cost Recovery	151,736	101,192	50,545	537,382	505,958	31,424	1,214,299	44%	
Income - Regulatory	1,044,558	613,887	430,671	4,047,414	3,600,432	446,981	7,814,489	52%	*3
Income - Operational	2,933,988	2,394,340	539,648	13,661,897	12,155,101	1,506,796	32,464,332	42%	*4
Total Operating Revenue	19,077,555	18,301,270	776,285	94,816,459	92,260,279	2,556,180	224,851,056	42%	
EXPENDITURE									
Personnel Expenditure									
Expenditure - Salaries and Wages	4,417,879	4,338,051	(79,828)	22,541,977	22,667,283	125,306	53,843,411	42%	*5
Expenditure - Salaries and Wages Contract	483,699	442,308	(41,390)	2,272,546	2,211,542	(61,004)	5,607,701	41%	
Expenditure - Health Insurance	41,667	45,351	3,684	255,606	226,755	(28,851)	544,212	47%	
Total Personnel Expenditure	4,943,245	4,825,711	(117,534)	25,070,129	25,105,581	35,451	59,995,324	42%	
Operating Expenditure									
Expenditure - Professional Services	393,935	717,609	323,674	2,003,994	3,058,045	1,054,051	8,569,355	23%	*6
Expenditure - Legal	801,364	360,534	(440,829)	1,955,359	1,802,672	(152,687)	4,326,413	45%	*7
Expenditure - Stationery	80,753	32,594	(48,159)	288,981	162,971	(126,010)	391,130	74%	*8
Expenditure - IT & Phones	43,480	74,070	30,590	274,151	370,351	96,200	888,842	31%	
Expenditure - Commercial Rent	358,558	391,158	32,600	1,923,234	1,955,790	32,556	4,693,894	41%	
Expenditure - Vehicle	104,140	81,445	(22,695)	423,631	407,227	(16,404)	1,027,345	41%	
Expenditure - Power	635,526	380,746	(254,779)	2,530,224	2,155,221	(375,003)	4,893,774	52%	*9
Expenditure - Insurance	275,330	295,196	19,866	1,506,009	1,478,012	(27,998)	3,545,997	42%	

## **Operating Expenditure and Revenue**

#### **Financial Management Report**

% of the year completed 42%

DESCRIPTION	November 2024 Actual	November 2024 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
EXPENDITURE									
Operating Expenditure continued									
Expenditure - Infrastructure Maintenance	4,497,504	3,425,351	(1,072,153)	20,381,117	17,986,756	(2,394,361)	42,546,356	48%	*10
Expenditure - Parks & Reserves Maintenance	1,129,777	1,054,960	(74,817)	4,594,041	4,612,108	18,067	11,281,655	41%	
Expense - External Cost On Chargeable	167,128	101,163	(65,964)	544,712	505,817	(38,896)	1,213,960	45%	
Expenditure - Grants	728,338	662,475	(65,862)	4,424,526	4,568,190	143,664	9,205,516	48%	*11
Expenditure - Other	2,130,593	1,992,952	(137,641)	8,732,911	8,724,924	(7,987)	21,215,610	41%	
Total Operating Expenditure	11,346,424	9,570,254	(1,776,170)	49,582,889	47,788,083	(1,794,806)	113,799,847	44%	
Interest and Depreciation									
Expenditure - Interest	2,647,417	2,689,604	42,187	13,842,208	13,582,502	(259,705)	30,002,107	46%	*12
Expenditure - Depreciation	5,503,902	5,500,987	(2,915)	27,507,852	27,504,937	(2,915)	66,011,849	42%	
Total Interest and Depreciation	8,151,319	8,190,591	39,272	41,350,060	41,087,440	(262,620)	96,013,956	43%	
TOTAL EXPENDITURE	24,440,988	22,586,557	(1,854,432)	116,003,078	113,981,103	(2,021,975)	269,809,126	43%	
NET OPERATING SURPLUS (DEFECIT)	(5,363,433)	(4,285,286)	(1,078,146)	(21,186,619)	(21,720,824)	534,205	(44,958,070)		

#### \* Commentary

\*1 Income - Grants & Subsidies - \$0.5m favourable

Variance relates to Landfill Levy received from MBIE (\$0.2m) which is offset by spend on waste management education. ; NZTA subisdised opex (\$0.2m); \$0.1m favourable variance re Income from MHUD is offset by equivelent expense.

\*2 Income - Consents - \$0.2m favourable.

Higher than budgeted number of resource consents processed due to level of activity, partly offset by an increase in contractor staff utilised for consent processing.

\*3 Income - Regulatory - \$0.4m favourable

Regulatory income mainly due to higher Central Government pricing for Infringement fees and higher car parking income.



#### Financial Management Report Operating Expenditure and Revenue

\*4 Income - Operational - \$1.5m favourable

Interest income \$0.3m favourable; Lease income \$0.3m favourable due to revenue sharing with Parks & Reserves tenants, \$0.3m favourable re transfer station revenue; Road & Work Charge re paper road sale \$0.1m favourable.

\*5 Expenditure - Salaries & Wages - \$0.1m favourable

Salaries & Wages are \$0.5m favourable and represents vacancies across the organisation; this is offset by an unfavourable variance in Annual leave of \$0.5m, which will decrease over December/January as people take leave.

\*6 Expenditure - Professional Services - \$1.1m favourable \$0.7m favourable variance in Other Consultants which is expected to remain favourable at year end; \$0.3m favourable variance in Network Investigations due to timing of spend.

\*7 Expenditure - Legal Fees - \$0.2m unfavourable

Overspend relates to spend on weather tightness issues. Legal fees are forecast to remain overspent by year end.

\*8 Expenditure - Stationery \$0.1 unfavourable

The overspend relates to postage costs due to the LTP consultation documents being produced for all ratepayers.

\*9 Power - \$0.4m unfavourable

Overspent is mainly due to increased cost of electricity. Main driver of expense is the waste water treatment plant.

\*10 Infrastructure Maintenance - \$2.5m unfavourable

Roading is overspent by \$0.9m of which \$0.6m relates to roading emergency work from recent heavy rainfall events; \$0.1m relates to streetlights power; Roading contract is ahead of schedule by \$0.1m.

Three waters is overspent by \$0.3m, due to Frankton Road mains burst, September rain event and Shotover WWTP remedial work.

Waste management is \$0.5m overspent due to increases in provider costs.

Landfill Costs are \$0.5m overspent due to dewatering processing equipment at Shotover WWTP, and increasing costs of cartage along with additional volume.

Infrastructure Maintenance overspend is a permanent variance & will remain overspent at year end.

\*11 Expenditure - Grants - \$0.1m favourable Underspend mainly in Grants - General, due to timing of invoicing from relevant entities.

\*12 Interest - \$0.3m unfavourable

The average interest rate is currently higher than was budgeted in the Long Term Plan. Whilst interest rates are expected to reduce throughout the year, there is still a risk of an unfavourable variance at year end.

\*13 Development Contributions - \$5.8m unfavourable Due to its nature, the timing of this income is difficult to estimate.

\*14 Income - Grants & Subsidies Capex on budget

\$5.6m year to date funding received vs budget of \$5.6m. \$2.3m unfavourable for NZTA/Waka Kotahi Capex subsidy (late timing of approved NZTA/NLTP subsidised projects along with reduced funding and in some cases no funding approved for LTP projects anticipated) offset with \$1.8m favourable for CIP projects due to timing of subsidised roading construction works and \$0.4m received for other capital grants.

### **Capital Expenditure and Revenue**

## **Financial Management Report**

DESCRIPTION	November 2024 Actual	November 2024 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
Capital Revenue									
Income - Development Contributions	1,423,997	3,276,204	(1,852,207)	8,701,735	16,381,018	(7,679,283)	39,314,442	22%	*13
Income - Vested Assets	0	0	0	0	0	0	30,235,437	0%	
Income - Grants & Subsidies Capex	1,321,177	1,119,813	201,364	5,566,388	5,599,063	(32,675)	13,437,752	41%	*14
Income - Dividends received	0	0	0	10,682,174	10,737,000	(54,826)	10,737,000	99%	
Income - Gain/(loss) on diposal of property, plant & equipment	(44,302)	0	(44,302)	(217,768)	0	(217,768)	0	0%	*15
Total Capital Revenue	2,700,871	4,396,016	(1,695,145)	24,732,529	32,717,081	(7,984,552)	63,489,194	39%	
Capital Expenditure									
Projects/Asset Purchases	13,916,445	14,316,755	400,309	51,007,514	58,343,245	7,335,731	166,927,526	31%	*17
Debt Repayment									
Total Capital Expenditure									
NET CAPITAL FUNDING REQUIRED	11,215,574	9,920,738	2,095,454	26,274,985	25,626,164	14,742,966	120,328,332		
External Borrowing									
Loans	0			690,131,000			661,380,000		
Total Borrowing	0			690,131,000			661,380,000		

# \* Commentary

\*15 Gain on Sale of Property, Plant & Equipment - \$0.1m favourable

A positive variance relating to NZTA Land Purchase re Frankton Bus Hub Improvement Project has been mostly offset by the transfer of elderly housing to Queenstown Lakes Community Housing Trust.

#### \*16 Expenditure - Capital Projects \$7.3m favourable

\$51.0M spend vs YTD budget of \$58.3M. Main project spend this month includes \$3.9M for Queenstown Town Centre Arterials - Stage 1, \$1.3M for Project Shotover Wastewater Treatment Plant Upgrade, \$0.9M for Compliance Response UV Treatment Water Supply, \$0.6M for Upper Clutha Transport Minor Improvements, \$0.6M for Kingston new Water Supply Scheme and \$0.4M for Water Supply Renewals Queenstown. \$0.4M for Glenorchy Carpark & Marina Improvements.